



Department of Public Works  
Stormwater Division  
1802 Courtland Ave NE  
Roanoke, Virginia 24012  
Phone 540-853-2676



August 5, 2014

Dear Property Owner:

As you may be aware, Roanoke City Council adopted a Stormwater Utility Ordinance at their meeting on November 18, 2013. Roanoke's Stormwater Utility became effective on July 1, 2014 and will focus upon the following:

1. Construct capital stormwater projects
2. Increase maintenance of the City's existing stormwater infrastructure
3. Comply with current and emerging Federal and State environmental regulations

The Stormwater Utility fee will be included as a separate line item on future real estate tax invoices that are mailed during the fall and spring of each year. The Stormwater Utility fee will be phased-in over a three year period. As such, the fee for this first year will be \$0.30 per 500 square feet of impervious surface per month, \$0.60 for the second year, and \$0.90 for the third year. Property owners have the ability to apply for credits that can reduce the Stormwater Utility fee.

The first real estate tax bill to include the Stormwater Utility fee will be mailed during the last week in August. Property owners who have their real estate bills mailed directly to them will see the amount of the Stormwater Utility fee. Payment is due on or before October 5, 2014. The utility fee amount shown will include any Stormwater credits that were approved. For many property owners, real estate taxes are paid through their mortgage escrow. Those owners will likely see a subsequent adjustment in their escrow payments to offset the Stormwater Utility fee. Tax exempt property owners will also begin receiving real estate bills that itemize only the Stormwater Utility fee as being due.

Enclosed with this letter is a sample bill as well as a Frequently Asked Questions document that provides answers to the twelve (12) most common questions about Roanoke's Stormwater Utility.

If you have questions after reviewing this information, I invite you to contact our Stormwater Division at (540) 853-2676 or you can reach us by email at [stormwater@roanokeva.gov](mailto:stormwater@roanokeva.gov).

Respectfully,

Dwayne R. D'Ardenne, CGM, PWM  
Stormwater Utility Manager

DRD/s

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